

## STEP 1: READ THE LABELS ON THE LAUNDRY

- \*See Pg. 5 for laundry labels.

## STEP 2: PREPARING THE WASHING PROCESS (Switching the Washing Machine On)

- Press the **(1) ON/OFF/RESET BUTTON** to turn the washing machine on, off, and reset the program.

## STEP 3: CHOOSING THE WASHING PROGRAM (Program Selector Knob)

- Choose the program by rotating the **(2) PROGRAM SELECTOR KNOB** to the left or to the right.
- Washing programs are comprehensive programs that include all washing stages, including softening & spinning (this does not apply to partial programs).
- Partial programs are independent programs. Use them when you feel you do not need an entire wash program. (for more details on washing programs– SEE PROGRAM TABLE Pg. 4).

## STEP 4: CHOOSING THE SETTINGS

- Most programs feature basic settings, but these settings can be changed.
- Adjust the settings by pressing the relevant function button **before pressing the (3) START/PAUSE button**.
- Functions that can be changed with the selected washing programs are partly lit (dimmed).
- Certain settings cannot be selected with some programs. Such settings will not be lit, and the button will flash when pressed (for more details – SEE FUNCTION TABLE Pg. 5).

## WASHING MODES

- **NORMAL CARE** – This mode is your basic/default setting)
- **ECO CARE (4a)** – This mode will save energy, washing time will be longer, and water consumption will be lower.
- **TIME CARE (4b)** – This mode will save time as the program duration will be shorter, but it will use more water.
  - \*When the mode has been selected the chosen **Washing Mode will be lit**.

## SPIN (SPINNING RATE/DRAIN/PUMP STOP)

- To change the **SPIN RATE, DRAINING, & STOP PUMP** Press **(7)**. Choose between min., low, med., & max.
- **With the preset or selected Spin Rate, (7a)** will be lit on the display unit.
- If you select **Draining without Spinning**, the symbol **(7b)** will appear on the display unit.
- If you select **>>Pump Stop<<**, the symbol **(7c)** will appear on the display unit.
- **Select the >>Pump Stop<< (7c)** option when you want the laundry to stay soaked in the waster from the last rinse cycle in order to prevent it from creasing when you are unable to take it out from the washing machine immediately after the program is complete.
- To continue the program – **Press the (3) START/PAUSE button** that would be lit. Water will then be drained and the final spin cycle will be run.

## CHILD LOCK

- To activate or deactivate **Child Lock**, **simultaneously press the (7) SPIN & (10) START DELAY POSITIONS & HOLD THEM FOR AS LEAST 3 SECONDS**.
- The selection is confirmed by an acoustic signal and with a signal light (symbol **(9)** will be lit).
- As long as the child lock is activated, the program, settings, or additional functions cannot be changed.
- To select a new program, the child lock mode must be deactivated.

## START DELAY

- Use this function to start the washing cycle after a certain amount of time has elapsed.
- Press the **(10) START DELAY POSITION**. -- will appear on the display **(10a)**.
- If for example, you choose the display unit, and the symbol **(10b)** will be lit under the time.
- If the function **(10) START DELAY** has been selected, then the symbol **(10c)** will be lit.
- By Pressing the **(10) START DELAY** position, you can adjust the time in 30-minute steps up to 6 hours, and by 1-hour steps up to 24 hours.
- If nothing is pressed for 5 seconds, the actual washing time will be displayed.
- To set the time to the end of the washing program again, Press the **(10) START DELAY Position**.
- The function is activated when **(3) START/PAUSE button is pressed**.
- To interrupt or change the start delay time, **press and hold the (1) ON/OFF/RESET button**.
- **Press the (10) START DELAY position** to select a new delay time and confirm it by **pressing the (3) START/PAUSE button**.
- TO quickly cancel the start delay, **Press & Hold the Position (10) START DELAY** for 3 seconds. The washing program will resume.

## STEP 5: SELECTING ADDITIONAL FUNCTIONS

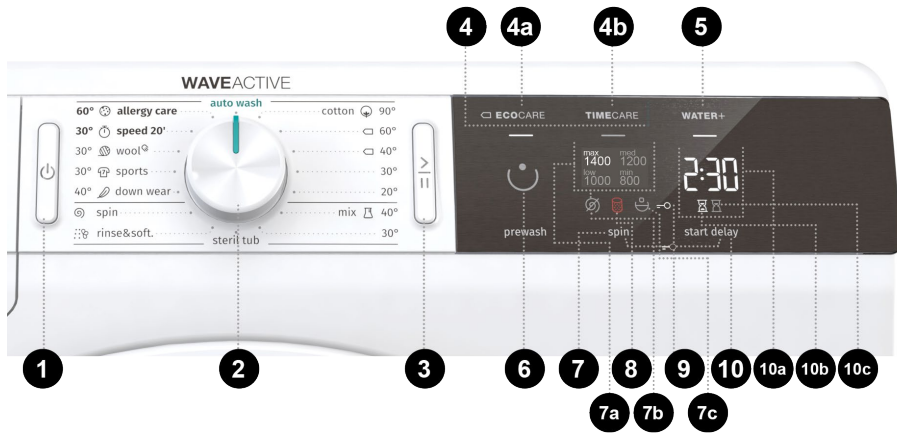
- \* **Activate/Deactivate the functions by pressing the desired function (before pressing the (3) START/PAUSE Button)**.
- \* Some settings cannot be selected with certain programs. Such functions will not be lit on the display unit, and when the corresponding button is pressed, an acoustic signal will be emitted and the light on the button will flash (for more details – SEE FUNCTION TABLE Pg. 5)

## WATER+ (HIGH WATER LEVEL)

- Use this function to wash with a larger amount of water, and with two additional rinse cycles on some programs.

## PREWASH

- Washing heavily soiled laundry, particularly with stubborn superficial stains.
- If you select **PREWASH**, add the powder detergent into the prewash compartment.



### STEP 6: STARTING THE WASHING MACHINE PROGRAM

- Press the **(3) START/PAUSE Button**.
- TIME REMAINING TO THE END OF THE PROGRAM** or **START DELAY** time (if set) will appear on the display.
- Symbols will be lit on the selected functions.
- After pressing the **(3) START/PAUSE Button**, the **Spinning Rate** can be adjusted (except in the case of the **Sterile Tub (Self-Cleaning Program)** & **SPIN (SPINNING RATE/DRAIN/PUMP STOP)**, & **CHILD LOCK** can be activated or deactivated, while other settings cannot be changed.
- If anything is flashing on the display unit, the washing machine door is open or not closed correctly. Close the washing machine door and press the **(3) START/PAUSE Button** again to resume the washing program.

### STEP 7: CHANGE OF WASHING PROGRAM OR MANUAL CANCELLATION

- To **stop** and **cancel** a washing program, **press the (1) ON/OFF/RESET Button** and hold it for more than 3 seconds.
- The **washing program is temporarily paused** when the time remaining until program completion is flashing on the display unit . At the same time, the washing machine pumps the water out of the washing machine drum. When the water is pumped out, the washing machine door will unlock.

### STEP 8: END OF WASHING PROGRAM

- The washing machine will indicate the end of the programming with an acoustic signal and **>>End<<** will appear on the display until the washing machine switches into low standby mode or switches off. After 5 minutes, the **>>End<<** sign will no longer be displayed.

### MANUAL INTERRUPTION

- To stop and cancel a washing program, press the **(1) ON/OFF/RESET Button** and hold it for more than 3 seconds. Signal lights will flash on the display. At the same time, the washing machine pumps the water out of the washing machine drum. When the water in the washing machine is out, the washing machine door will unlock.

### PERSONAL SETTINGS

- Basic or default settings for each washing program can also be changed. When you select the program and additional functions, you may store such a combination by pressing the **(3) START/PAUSE Button** and holding it for 5 seconds. **SC** will appear on the display. The program will remain stored until it is changed using the same procedure. Personal settings can also be reset to factory settings in the user menu.

### PERSONAL SETTINGS MENU

- Switch on the washing machine by pressing **(1) ON/OFF/RESET button**. Simultaneously press the **(6) PREWASH & (10) START DELAY** positions to open the **Personal Settings Menu**. Signal lights for **ECO CARE**, **TIME CARE**, & **WATER+ (HIGH WATER LEVEL)** will light up on the display unit. Number 1 will appear on the LED display, which also indicates the settings function. Rotate the **program selector knob (2)** to the left or to the right to choose the function to change. Number 1 indicates sound settings and number 2 indicates resetting of Personal Program settings to factory defaults. If the desired settings are not selected in 20 seconds, the program will automatically return to the main menu.
- Press the (7) SPIN (SPINNING RATE/DRAIN/PUMP STOP)** position to confirm the desired functions and their settings; **press the (6) PREWASH** position to go back one step. Acoustic signal volume can be set at four levels (1:0 means the sound is off; 1:1 means that the button sound is activated; 1:2 means low volume, and 1:3 means high volume). Choose the volume level by rotating the **program selector knob (2)** to the left or the right. The lowest setting means that the acoustic signal is switched off.

### PAUSE BUTTON

- The washing program can always be stopped by **pressing the (3) START/PAUSE Button**. The washing program is **temporarily paused** when the time remaining until program completion is flashing on the display unit. If there is no water in the drum and the water temperature is not too high, the door will unlock after a certain period. To resume the washing program, first, close the door and then **press the key (3) START/PAUSE BUTTON**.

### ADDING/REMOVING LAUNDRY DURING WASHING MACHINE OPERATION

- After a certain period, the washing machine door can be opened if the water level and temperature are below a predefined threshold. If the conditions below are met, then the electronic door lock is released, and the washing machine door can be opened:
  - Water temperature in the drum must be suitable.
  - Water level in the drum must be below a certain value.
- To add or remove laundry from the washing machine during a program operation, proceed as follows:
  - Press the **(3) START/PAUSE Button**.
  - If all conditions for release of the electronic door lock are met, then you can open the washing machine door and add or remove laundry from the drum.
  - Close the washing machine door.
  - Press the **(3) START/PAUSE Button**.
- The program will resume.
- \* If you add a considerable amount of laundry during the wash, the laundry could be washed less effectively, since the washing machine initially sensed a lower weight of a load of laundry and added a smaller amount of water. An insufficient amount of water relative to the amount of laundry could also cause damage to the laundry (rubbing of dry laundry) and washing time can be longer.
- Washing time will resume from the point at which the washing program was interrupted.



## **Q: What cycle should I Use?**

Average use should select the 'auto' wash program. The machine will fill water based on the weight of clothes in the machine and adjust washing cycles and time to match the load. The machine will adjust the length of the cycle while in motion to adapt to the laundry load. This mode defaults to about 1:45 based on significant factory testing but tends to average around 1:10.

## **Q: How long does a cycle take?**

There are different modes, spin speeds, water temperatures, and cycle intensities that can be selected. The quickest effective wash should be around 50 minutes, but different modes can take up to 3.5 hours if desired. If the machine senses that expelled water is not clear enough, it may elect to go through an additional rinse cycle which would increase the wash time. This helps to ensure all impurities are removed resulting in detergent-free clothes designed to be acceptable to the most sensitive skin.

Also, note that these machines fill with cold water to help prevent stains from setting into clothes. Starting with cold water and gradually heating up is proven to help dislodge stubborn stains and provide the greatest wash quality and results. While this is highly effective and desirable, it does take time to heat the water up if you opt for a high heat wash.

## **Q: How much laundry can I put in this washer?**

European laundry works most effectively when the drum is full. The general rule of thumb is about 7kg worth of dry laundry, the rough equivalent of a full laundry basket.

## **Q: What soap should I use?**

A powdered detergent, with high efficiency and low suds-ing qualities. We recommend brands like Forever New or Persil, but any cold-wash detergent promoting the above will provide great results.

## **Q: I've heard that front-load machines can start to smell?**

This is an issue that has been resolved in modern manufacturing as a result of water lingering in the rubber seal of the door. If you do notice an undesirable scent, simply run an empty wash cycle with detergent and select the 'sterile tub' setting to create a high-heat wash that will eliminate any residual water odor or bacteria. Any high-heat wash will do this naturally during a standard cycle.

## **Q: Why do European washing machines take longer than products built in other parts of the world?**

Gorenje, specifically, uses reverse tumble action in the washing cycles to help reduce the knotting and wrinkling of clothes. The transition from forward to backward naturally has a stopping point which increases wash load time incrementally each time it transitions. These machines then have the option to ramp up to as much as 1400RPM in order to expel as much moisture from the clothes as possible to reduce the drying time. These factors combined with additional rinsing to remove residual particulate can increase the total wash time, but also directly increases the quality of the wash.

## **Additional Information**

With a 5-year manufacturing warranty to back these machines up, they are designed to be a long-term and reliable partner in your home.

Finding the specific settings that meet your unique needs early on in the product life cycle will yield you years of easy-to-use laundry.

For general use of the standard wash and dry features, you should budget for about an hour and a half per wash or dry load, which is convenient for when it comes time to change your laundry loads over.

For any further questions, we encourage you to contact either of our showrooms in Ontario or BC.

# GORENJE WASHER – PROGRAMS

## PROGRAM TABLE GUIDE






















PRORGRAM	MAX LOAD	PROGRAM DESCRIPTION
<b>Cotton</b> (COLD/WARM/HOT/EXTR HOT)	*Max (8 kg)	Washing program for normally or heavily soiled laundry, white or colored. <b>The temp. can be set separately</b> ; therefore, observe the instructions indicated on the clothing. Choose WARM if the laundry is only lightly dirty. The <b>SPINNING RATE</b> can be set to your preference. Program <b>DURATION &amp; AMOUNT OF WATER</b> will be adjusted to the amount of laundry.
<b>Mix</b> (Mixed Laundry/Synthetics - WARM)	3.5 kg	Washing program for delicate clothing made of synthetic and mixed fibers or viscose, and for simple care of cotton. Observe the instructions indicated on the clothing. Most garments made of synthetic fibers are washed at WARM.
<b>Down Wear</b> (WARM)	**1/2	The washing program is suitable for pillows and jackets stuffed or padded with down. The wash takes place at a <b>LOW TEMP. with a large amount of water, gentle tumbling, and a gentle spin cycle.</b>
<b>Sports (Sportswear)</b> (WARM)	2.5 kg	Slightly soiled sportswear made of cotton, microfibers, and synthetic fibers, at lower spinning rates and a brief final spinning cycle.
<b>Sterile Tub</b> (Self-Cleaning Program)	0 kg	The washing program is used to clean the drum, and remove detergent residues, and bacteria. <b>To select the program, rotate the PROGRAM SELECTOR KNOB (2) to the left or right to the Sterile Tub program.</b> Additional functions CAN NOT be selected. *Please note, that the drum must be empty. You can add some distilled (spirit) vinegar (approx. 0.05 US gal lqd (2dl) or sodium bicarbonate (1 tablespoon, 0.02 lb (15 g). This program is recommended once a month.
<b>Rinse/Softening</b> (Partial Program)	/	For softening, stretching, and impregnating the washed laundry. Can also be used as a rinsing program, but without added softener. It is completed with additional use. You can also choose <b>(5) WATER+ (HIGH WATER LEVEL)</b> by selecting the extra function.
<b>Spin/Drain (Spinning Rate/Drain)</b> (Partial Program)	/	Use the program when you only want to spin the laundry. If you only want to pump out the water from the washing machine, <b>PRESS SPIN (7) BUTTON</b> to select <b>(DRAIN)</b> .
<b>Heavy Duty</b> (COLD/WARM/HOT/EXTRA HOT)	3 kg	The program is normally used for soiled cotton & linen clothes for daily use up to a full load. You can <b>select &gt;&gt;Cold&lt;&lt;, WARM, HOT, or EXTRA HOT.</b> The <b>lower the selected temp. the shorter the program time.</b> Garments worn next to the skin should be washed at <b>EXTRA HOT.</b>
<b>Allergy Care</b> (HOT)	**1/2	The program is used to <b>wash normal to heavily soiled clothes that require special care</b> , such as those with sensitive skin or allergies. Recommended turning the garments inside out, to thoroughly wash out the skin and other residues. You can also <b>select the option to wash at maximum temperature and maximum spinning rate.</b>
<b>Auto Wash</b> (WARM)	*MAX (8 kg)	The washing program automatically adjusts the duration of the main wash & the number of rinses depending on the amount of laundry. Use for lightly soiled laundry. <b>No extra program settings are possible during the use of this function.</b>







# GORENJE WASHER – FUNCTION & LABELS

## FUNCTION TABLE GUIDE

Programmes	Temp.	NORMALCARE (basic/default setting)	ECOCARE	TIMECARE	WATER+ (HIGH WATER LEVEL)	PREWASH	PUMP STOP	SPIN (SETTING THE SPINNING RATE)
Cotton	EXTRA HOT	•	•	•	•	•	•	•
	HOT	•	•	•	•	•	•	•
	WARM	•	•	•	•	•	•	•
	COLD	•		•	•		•	•
Mix (Mixed laundry/Synthetics)	WARM	•	•	•	•	•	•	•
Down wear	WARM	•		•	•	•	•	•
Sports (Sportswear)	WARM	•			•		•	•
Steril tub (Self-cleaning programme)	-	•						
Rinse/Softening (Partial programme)	-	•			•		•	•
Spin/Drain (Spinning rate/Drain) (Partial programme)	-	•						•
Heavy duty	COLD	•			•		•	•
	WARM	•			•	•	•	•
	HOT	•			•	•	•	•
	EXTRA HOT	•			•	•	•	•
Allergy care	HOT	•					•	•
Auto wash	WARM	•					•	•

## LABELS ON THE LAUNDRY GUIDE

<b>Normal wash; Sensitive laundry</b>	Max. washing temperature EXTRA HOT 	Max. washing temperature HOT 	Max. washing temperature WARM 	Hand wash only COLD 	Do not wash 
<b>Bleaching</b>	Bleaching in cool water 		Bleaching not allowed 		
<b>Dry cleaning</b>	Dry cleaning with all agents 	Petroleum solvent R11, R113 	Dry cleaning in kerosene, pure alcohol, and in R113 	Dry cleaning not allowed 	
<b>Ironing</b>	Hot ironing, max. HIGH temperature 	Hot ironing, max. MEDIUM temperature 	Hot ironing, max. LOW temperature 	Ironing not allowed 	
<b>Drying</b>	Dry flat (place on a flat surface) 	Drip dry   Line dry 	High temperature   Low temperature 	Do not tumble dry 	

Wash water temperature	
	Maximum water temp 194°F (90°C) (EXTRA HOT)
	Maximum water temp 160°F (70°C) (EXTRA HOT)
	Maximum water temp 140°F (60°C) (HOT)
	Maximum water temp 120°F (50°C) (HOT)
	Maximum water temp 105°F (40°C) (WARM)
	Maximum water temp 85°F (30°C) (WARM)

# GORENJE WASHER – PROGRAM AND SPINNING RATE TABLE

Programmes	Temp.	NORMALCARE (basic/default setting)	SPIN (SPINNING RATE)
		Washing time [minutes]	[rpm]
Cotton	EXTRA HOT	218	* MAX
	HOT	182	
	WARM	192	
	COLD	94	
Mix (Mixed laundry/Synthetics)	WARM	117	* MED
Down wear	WARM	56	* MIN
Sports (Sportswear)	WARM	41	* MED
Steril tub (Self-cleaning programme)	-	112	-
Rinse/Softening (Partial programme)	-	32	* MAX
Spin/Drain (Spinning rate/Drain) (Partial programme)	-	17	* MAX
Heavy duty	COLD	47	* MIN
	WARM	52	* MIN
	HOT	62	* MIN
	EXTRA HOT	82	* MIN
Allergy care	HOT	118	* MAX
Auto wash	WARM	93	* MAX

\* MAX (MAXIMUM spinning rate, depending on the selected program)  
 MED (MEDIUM spinning rate)  
 MIN (MINIMUM spinning rate)

💡 Low water temperature, low mains voltage, and different washing loads may affect the washing time; the remaining time displayed is adjusted accordingly during the washing process.



## WARRANTY INFORMATION

Gorenje Appliances are designed and manufactured to the highest standards. Each appliance is covered by comprehensive 2-year parts and labor warranty. Refer to the product warranty policy for complete terms and conditions.

## FOR PARTS & SERVICE

Euro-Parts & Service  
 39822 Belgrave Road, Belgrave, ON. N0G 1E0 1 866 722  
 2262 [www.euro-parts.ca](http://www.euro-parts.ca) • [parts@euro-parts.ca](mailto:parts@euro-parts.ca) •  
[service@euro-parts.ca](mailto:service@euro-parts.ca)

Gorenje appliances are imported and distributed in North America by Euro-Line Appliances Inc. For more information, please visit one of our showrooms or [www.ela.ca](http://www.ela.ca) / [www.elawest.ca](http://www.elawest.ca)

## EURO-LINE APPLIANCES INC.

871 Cranberry Court, Oakville, ON L6L 6J7  
 Canada  
 905 829 3980  
 1 800 421 6332  
[info@ela.ca](mailto:info@ela.ca)

## EURO-LINE APPLIANCES INC.

101-1014 Homer Street, Vancouver, BC V6B  
 2W9 Canada  
 604 235 3980  
 1 855 ELA WEST (352 9378)  
[infowest@ela.ca](mailto:infowest@ela.ca)

## SEE ADDITIONAL DOCUMENTS

[Gorenje WEI843HP Specification Sheet](#)

[Gorenje WEI843HP User Manual](#)